



COUNTY OF LOS ANGELES CHILD SUPPORT ADVISORY BOARD

Los Angeles County
Board of Supervisors

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2009

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Vacant

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NOTICE OF REGULAR MEETING

AGENDA

February 26, 2009 -- 9:30 a.m.

Room 372

**Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012**

PLEASE NOTE MEETING PLACE

THE BOARD WILL PROVIDE THE PUBLIC AN OPPORTUNITY TO ADDRESS ANY ITEM ON THE AGENDA

GOVERNMENT MEMBERS

Chief Information Office

Richard Sanchez

Department of Children and Family Services

Patricia S. Ploehn

Department of Public Social Services

Phillip L. Browning

Child Support Services Department

Steven J. Golightly

Los Angeles Superior Court

David Jetton

EX OFFICIO MEMBERS

California Department of Child Support Services

Mary Lawrence

Franchise Tax Board

Debbie Strong

1. Call to order
2. Approve minutes of December 11, 2008
3. Director's Report to include: State and County Budgets; Post-Conversion Update; Call Center Transition to ECSS
4. DCSS Report to include: State Budget; Procedure for Handling DIB/UIB Cases
5. Review and Discuss Performance Measures – David Kilgore
6. Review Business Plan for 2008/09; Likely Effect of Recession and Unemployment on Performance – Lisa Garrett
7. Review and Approve Semi-Annual Report
8. Discuss How/Whether to Continue Customer Service Committee
9. Medical Insurance; Update on Federal Performance Measures; How Data is Gathered and Reported; Data on Medi-Cal Savings – Lori Cruz
10. Call Center: How Are Calls Handled by the State IVR, and Referred to LACSD – David Kilgore

11. COAP: How New Legislation Has Impacted Handling of COAP Cases; Monthly Statistics on COAP Cases for 2008; Update on UAP Project and New Procedures for Retrieving Money From Welfare – Lori Cruz
12. Outcome on Dismissal Pilot in Division 4 and Methods for Avoiding Excessive Arrears Under CSE – Lori Cruz
13. Report on Special Modification Calendar (Regarding Incarcerated/Child Care Cases)
14. How QAPI Division is Being Restructured – David Kilgore
15. Public Comment
16. Adjournment

Attention: Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalties. For information call 213/974-1093.

Accommodations, American Sign Language (ASL) interpreters or assisted listening devices are available with at least 3 business days notice before meeting date. Agendas in Braille and/or alternate formats are available upon request. Please telephone 213/974-1431 (voice) or 213/974-1707 (TDD) from 8:00 a.m. to 5:00 p.m., Monday through Friday.

Supporting Documentation: can be obtained at the Commission Services Office, Kenneth Hahn Hall of Administration, 500 West Temple Street, Room B-50, Los Angeles, CA 90012